1．働く人にとっての図書館サービスの満足度

業種×満足度

		①本の品ぞろえ 大いに満足している	だいたい満足している	やや不満である	不満である	わからない／利用したことがない	無回答	計	②雑誌や新聞の品ぞろえ 大いに満足している	だいたい満足している	やや不満である	不満である	わからない／利用したことがない	無回答	計
公務員		52 (41.6%)	63 (50.4%)	4 (3.2%)	0 (0.0%)	3 (2.4%)	3 (2.4%)	125 (100.0%)	31 (24.8%)	52 (41.6%)	4 (3.2%)	0 (0.0%)	32 (25.6%)	6 (4.8%)	125 (100.0%)
業種	農業	3 (33.3%)	3 (33.3%)	2 (22.2%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	9 (100.0%)	4 (44.4%)	3 (33.3%)	1 (11.1%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	9 (100.0%)
	林業	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	漁業	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	鉱業	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	建設業	16 (50.0%)	12 (37.5%)	3 (9.4%)	0 (0.0%)	1 (3.1%)	0 (0.0%)	32 (100.0%)	9 (28.1%)	12 (37.5%)	2 (6.3%)	0 (0.0%)	8 (25.0%)	1 (3.1%)	32 (100.0%)
	製造業	21 (36.2%)	32 (55.2%)	1 (1.7%)	1 (1.7%)	0 (0.0%)	3 (5.2%)	58 (100.0%)	12 (20.7%)	31 (53.4%)	2 (3.4%)	0 (0.0%)	10 (17.2%)	3 (5.2%)	58 (100.0%)
	運輸業	4 (30.8%)	7 (53.8%)	1 (7.7%)	0 (0.0%)	1 (7.7%)	0 (0.0%)	13 (100.0%)	4 (30.8%)	5 (38.5%)	1 (7.7%)	0 (0.0%)	2 (15.4%)	1 (7.7%)	13 (100.0%)
	卸売業	4 (22.2%)	11 (61.1%)	1 (5.6%)	0 (0.0%)	0 (0.0%)	2 (11.1%)	18 (100.0%)	4 (22.2%)	7 (38.9%)	1 (5.6%)	1 (5.6%)	2 (11.1%)	3 (16.7%)	18 (100.0%)
	小売業	17 (26.6%)	31 (48.4%)	10 (15.6%)	2 (3.1%)	4 (6.3%)	0 (0.0%)	64 (100.0%)	11 (17.2%)	25 (39.1%)	7 (10.9%)	2 (3.1%)	17 (26.6%)	2 (3.1%)	64 (100.0%)
	不動産業	2 (40.0%)	2 (40.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)	1 (20.0%)	3 (60.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
	飲食業	4 (20.0%)	14 (70.0%)	0 (0.0%)	1 (5.0%)	1 (5.0%)	0 (0.0%)	20 (100.0%)	2 (10.0%)	9 (45.0%)	1 (5.0%)	0 (0.0%)	6 (30.0%)	2 (10.0%)	20 (100.0%)
	宿泊業	1 (25.0%)	3 (75.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)	0 (0.0%)	2 (50.0%)	0 (0.0%)	0 (0.0%)	2 (50.0%)	0 (0.0%)	4 (100.0%)
	教育・学習支援業	13 (27.7%)	28 (59.6%)	4 (8.5%)	1 (2.1%)	1 (2.1%)	0 (0.0%)	47 (100.0%)	9 (19.1%)	20 (42.6%)	3 (6.4%)	0 (0.0%)	12 (25.5%)	3 (6.4%)	47 (100.0%)
	情報サービス業	22 (37.9%)	24 (41.4%)	5 (8.6%)	1 (1.7%)	4 (6.9%)	2 (3.4%)	58 (100.0%)	21 (36.2%)	17 (29.3%)	5 (8.6%)	0 (0.0%)	13 (22.4%)	2 (3.4%)	58 (100.0%)
	医療・福祉	38 (34.9%)	51 (46.8%)	11 (10.1%)	0 (0.0%)	4 (3.7%)	5 (4.6%)	109 (100.0%)	23 (21.1%)	43 (39.4%)	4 (3.7%)	1 (0.9%)	28 (25.7%)	10 (9.2%)	109 (100.0%)
	サービス業	32 (26.7%)	64 (53.3%)	11 (9.2%)	0 (0.0%)	8 (6.7%)	5 (4.2%)	120 (100.0%)	27 (22.5%)	52 (43.3%)	5 (4.2%)	1 (0.8%)	27 (22.5%)	8 (6.7%)	120 (100.0%)
	その他	22 (35.5%)	34 (54.8%)	4 (6.5%)	0 (0.0%)	2 (3.2%)	0 (0.0%)	62 (100.0%)	19 (30.6%)	29 (46.8%)	3 (4.8%)	0 (0.0%)	10 (16.1%)	1 (1.6%)	62 (100.0%)

業種×満足度

③CDやDVDの品ぞろえ

	大いに満足している	だいたい満足している	やや不満である	不満である	わからない/利用したことがない	無回答	計
公務員	8 (6.4%)	23 (18.4%)	9 (7.2%)	3 (2.4%)	72 (57.6%)	10 (8.0%)	125 (100.0%)
農業	2 (22.2%)	3 (33.3%)	1 (11.1%)	0 (0.0%)	2 (22.2%)	1 (11.1%)	9 (100.0%)
林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
鉱業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
建設業	2 (6.3%)	3 (9.4%)	0 (0.0%)	2 (6.3%)	22 (68.8%)	3 (9.4%)	32 (100.0%)
製造業	4 (6.9%)	4 (6.9%)	7 (12.1%)	2 (3.4%)	36 (62.1%)	5 (8.6%)	58 (100.0%)
運輸業	1 (7.7%)	5 (38.5%)	0 (0.0%)	0 (0.0%)	6 (46.2%)	1 (7.7%)	13 (100.0%)
卸売業	0 (0.0%)	7 (38.9%)	1 (5.6%)	2 (11.1%)	4 (22.2%)	4 (22.2%)	18 (100.0%)
小売業	2 (3.1%)	9 (14.1%)	8 (12.5%)	3 (4.7%)	38 (59.4%)	4 (6.3%)	64 (100.0%)
不動産業	0 (0.0%)	1 (20.0%)	3 (60.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	5 (100.0%)
飲食業	1 (5.0%)	2 (10.0%)	1 (5.0%)	0 (0.0%)	13 (65.0%)	3 (15.0%)	20 (100.0%)
宿泊業	0 (0.0%)	0 (0.0%)	1 (25.0%)	0 (0.0%)	3 (75.0%)	0 (0.0%)	4 (100.0%)
教育・学習支援業	7 (14.9%)	7 (14.9%)	9 (19.1%)	0 (0.0%)	20 (42.6%)	4 (8.5%)	47 (100.0%)
情報サービス業	4 (6.9%)	10 (17.2%)	5 (8.6%)	2 (3.4%)	35 (60.3%)	2 (3.4%)	58 (100.0%)
医療・福祉	7 (6.4%)	17 (15.6%)	11 (10.1%)	4 (3.7%)	57 (52.3%)	13 (11.9%)	109 (100.0%)
サービス業	10 (8.3%)	17 (14.2%)	12 (10.0%)	4 (3.3%)	65 (54.2%)	12 (10.0%)	120 (100.0%)
その他	4 (6.5%)	13 (21.0%)	5 (8.1%)	1 (1.6%)	33 (53.2%)	6 (9.7%)	62 (100.0%)

(業種)

④調べものの案内の対応（レファレンスサービス）

	大いに満足している	だいたい満足している	やや不満である	不満である	わからない/利用したことがない	無回答	計
公務員	23 (18.4%)	35 (28.0%)	3 (2.4%)	0 (0.0%)	57 (45.6%)	7 (5.6%)	125 (100.0%)
農業	3 (33.3%)	2 (22.2%)	0 (0.0%)	0 (0.0%)	2 (22.2%)	2 (22.2%)	9 (100.0%)
林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
鉱業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
建設業	12 (37.5%)	8 (25.0%)	1 (3.1%)	0 (0.0%)	9 (28.1%)	2 (6.3%)	32 (100.0%)
製造業	11 (19.0%)	11 (19.0%)	1 (1.7%)	0 (0.0%)	29 (50.0%)	6 (10.3%)	58 (100.0%)
運輸業	2 (15.4%)	7 (53.8%)	0 (0.0%)	0 (0.0%)	3 (23.1%)	1 (7.7%)	13 (100.0%)
卸売業	3 (16.7%)	6 (33.3%)	0 (0.0%)	0 (0.0%)	6 (33.3%)	3 (16.7%)	18 (100.0%)
小売業	13 (20.3%)	16 (25.0%)	2 (3.1%)	0 (0.0%)	27 (42.2%)	6 (9.4%)	64 (100.0%)
不動産業	1 (20.0%)	3 (60.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	5 (100.0%)
飲食業	3 (15.0%)	4 (20.0%)	0 (0.0%)	0 (0.0%)	10 (50.0%)	3 (15.0%)	20 (100.0%)
宿泊業	1 (25.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	2 (50.0%)	0 (0.0%)	4 (100.0%)
教育・学習支援業	12 (25.5%)	13 (27.7%)	0 (0.0%)	0 (0.0%)	17 (36.2%)	5 (10.6%)	47 (100.0%)
情報サービス業	17 (29.3%)	14 (24.1%)	1 (1.7%)	0 (0.0%)	25 (43.1%)	1 (1.7%)	58 (100.0%)
医療・福祉	16 (14.7%)	36 (33.0%)	4 (3.7%)	0 (0.0%)	41 (37.6%)	12 (11.0%)	109 (100.0%)
サービス業	21 (17.5%)	38 (31.7%)	1 (0.8%)	1 (0.8%)	50 (41.7%)	9 (7.5%)	120 (100.0%)
その他	16 (25.8%)	18 (29.0%)	2 (3.2%)	0 (0.0%)	23 (37.1%)	3 (4.8%)	62 (100.0%)

業種×満足度

		⑤図書検索機(OPAC)の使いやすさ							⑥データベースの種類						
		大いに満足している	だいたい満足している	やや不満である	不満である	わからない/利用したことがない	無回答	計	大いに満足している	だいたい満足している	やや不満である	不満である	わからない/利用したことがない	無回答	計
公務員		29 (23.2%)	53 (42.4%)	8 (6.4%)	2 (1.6%)	25 (20.0%)	8 (6.4%)	125 (100.0%)	19 (15.2%)	29 (23.2%)	5 (4.0%)	1 (0.8%)	61 (48.8%)	10 (8.0%)	125 (100.0%)
業種	農業	4 (44.4%)	1 (11.1%)	1 (11.1%)	1 (11.1%)	0 (0.0%)	2 (22.2%)	9 (100.0%)	1 (11.1%)	2 (22.2%)	0 (0.0%)	1 (11.1%)	1 (11.1%)	4 (44.4%)	9 (100.0%)
	林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	鉱業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	建設業	7 (21.9%)	9 (28.1%)	5 (15.6%)	0 (0.0%)	8 (25.0%)	3 (9.4%)	32 (100.0%)	8 (25.0%)	5 (15.6%)	1 (3.1%)	0 (0.0%)	14 (43.8%)	4 (12.5%)	32 (100.0%)
	製造業	13 (22.4%)	22 (37.9%)	4 (6.9%)	0 (0.0%)	15 (25.9%)	4 (6.9%)	58 (100.0%)	9 (15.5%)	13 (22.4%)	0 (0.0%)	0 (0.0%)	29 (50.0%)	7 (12.1%)	58 (100.0%)
	運輸業	1 (7.7%)	7 (53.8%)	1 (7.7%)	0 (0.0%)	3 (23.1%)	1 (7.7%)	13 (100.0%)	1 (7.7%)	6 (46.2%)	0 (0.0%)	0 (0.0%)	5 (38.5%)	1 (7.7%)	13 (100.0%)
	卸売業	2 (11.1%)	9 (50.0%)	1 (5.6%)	0 (0.0%)	3 (16.7%)	3 (16.7%)	18 (100.0%)	2 (11.1%)	6 (33.3%)	0 (0.0%)	0 (0.0%)	5 (27.8%)	5 (27.8%)	18 (100.0%)
	小売業	11 (17.2%)	24 (37.5%)	9 (14.1%)	0 (0.0%)	17 (26.6%)	3 (4.7%)	64 (100.0%)	6 (9.4%)	19 (29.7%)	2 (3.1%)	0 (0.0%)	32 (50.0%)	5 (7.8%)	64 (100.0%)
	不動産業	1 (20.0%)	4 (80.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)	1 (20.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	2 (40.0%)	0 (0.0%)	5 (100.0%)
	飲食業	2 (10.0%)	4 (20.0%)	1 (5.0%)	0 (0.0%)	8 (40.0%)	5 (25.0%)	20 (100.0%)	1 (5.0%)	2 (10.0%)	0 (0.0%)	0 (0.0%)	13 (65.0%)	4 (20.0%)	20 (100.0%)
	宿泊業	0 (0.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	3 (75.0%)	0 (0.0%)	4 (100.0%)	0 (0.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	3 (75.0%)	0 (0.0%)	4 (100.0%)
	教育・学習支援業	11 (23.4%)	20 (42.6%)	6 (12.8%)	0 (0.0%)	9 (19.1%)	1 (2.1%)	47 (100.0%)	6 (12.8%)	14 (29.8%)	0 (0.0%)	0 (0.0%)	24 (51.1%)	3 (6.4%)	47 (100.0%)
	情報サービス業	18 (31.0%)	24 (41.4%)	5 (8.6%)	1 (1.7%)	8 (13.8%)	2 (3.4%)	58 (100.0%)	14 (24.1%)	13 (22.4%)	1 (1.7%)	0 (0.0%)	28 (48.3%)	2 (3.4%)	58 (100.0%)
	医療・福祉	14 (12.8%)	46 (42.2%)	6 (5.5%)	1 (0.9%)	30 (27.5%)	12 (11.0%)	109 (100.0%)	12 (11.0%)	29 (26.6%)	1 (0.9%)	1 (0.9%)	55 (50.5%)	11 (10.1%)	109 (100.0%)
	サービス業	28 (23.3%)	40 (33.3%)	8 (6.7%)	1 (0.8%)	35 (29.2%)	8 (6.7%)	120 (100.0%)	12 (10.0%)	26 (21.7%)	6 (5.0%)	1 (0.8%)	63 (52.5%)	12 (10.0%)	120 (100.0%)
	その他	17 (27.4%)	20 (32.3%)	5 (8.1%)	2 (3.2%)	14 (22.6%)	4 (6.5%)	62 (100.0%)	11 (17.7%)	11 (17.7%)	2 (3.2%)	0 (0.0%)	31 (50.0%)	7 (11.3%)	62 (100.0%)

業種×満足度

⑦資料展示のテーマや内容 / ⑧行事のテーマや内容

		⑦大いに満足している	⑦だいたい満足している	⑦やや不満である	⑦不満である	⑦わからない/利用したことがない	⑦無回答	⑦計	⑧大いに満足している	⑧だいたい満足している	⑧やや不満である	⑧不満である	⑧わからない/利用したことがない	⑧無回答	⑧計
	公務員	22 (17.6%)	36 (28.8%)	4 (3.2%)	1 (0.8%)	55 (44.0%)	7 (5.6%)	125 (100.0%)	18 (14.4%)	34 (27.2%)	6 (4.8%)	0 (0.0%)	60 (48.0%)	7 (5.6%)	125 (100.0%)
業種	農業	1 (11.1%)	4 (44.4%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	3 (33.3%)	9 (100.0%)	1 (11.1%)	2 (22.2%)	0 (0.0%)	0 (0.0%)	3 (33.3%)	3 (33.3%)	9 (100.0%)
	林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	鉱業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	建設業	8 (25.0%)	8 (25.0%)	2 (6.3%)	1 (3.1%)	10 (31.3%)	3 (9.4%)	32 (100.0%)	9 (28.1%)	6 (18.8%)	2 (6.3%)	0 (0.0%)	12 (37.5%)	3 (9.4%)	32 (100.0%)
	製造業	10 (17.2%)	18 (31.0%)	0 (0.0%)	0 (0.0%)	27 (46.6%)	3 (5.2%)	58 (100.0%)	6 (10.3%)	16 (27.6%)	1 (1.7%)	0 (0.0%)	32 (55.2%)	3 (5.2%)	58 (100.0%)
	運輸業	1 (7.7%)	6 (46.2%)	0 (0.0%)	0 (0.0%)	5 (38.5%)	1 (7.7%)	13 (100.0%)	1 (7.7%)	6 (46.2%)	0 (0.0%)	0 (0.0%)	5 (38.5%)	1 (7.7%)	13 (100.0%)
	卸売業	2 (11.1%)	9 (50.0%)	0 (0.0%)	0 (0.0%)	3 (16.7%)	4 (22.2%)	18 (100.0%)	1 (5.6%)	8 (44.4%)	0 (0.0%)	0 (0.0%)	6 (33.3%)	3 (16.7%)	18 (100.0%)
	小売業	6 (9.4%)	17 (26.6%)	5 (7.8%)	0 (0.0%)	31 (48.4%)	5 (7.8%)	64 (100.0%)	8 (12.5%)	13 (20.3%)	5 (7.8%)	0 (0.0%)	34 (53.1%)	4 (6.3%)	64 (100.0%)
	不動産業	1 (20.0%)	3 (60.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	5 (100.0%)	1 (20.0%)	3 (60.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	0 (0.0%)	5 (100.0%)
	飲食業	3 (15.0%)	3 (15.0%)	1 (5.0%)	0 (0.0%)	9 (45.0%)	4 (20.0%)	20 (100.0%)	1 (5.0%)	5 (25.0%)	0 (0.0%)	0 (0.0%)	10 (50.0%)	4 (20.0%)	20 (100.0%)
	宿泊業	0 (0.0%)	2 (50.0%)	0 (0.0%)	0 (0.0%)	2 (50.0%)	0 (0.0%)	4 (100.0%)	0 (0.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	3 (75.0%)	0 (0.0%)	4 (100.0%)
	教育・学習支援業	9 (19.1%)	19 (40.4%)	1 (2.1%)	0 (0.0%)	17 (36.2%)	1 (2.1%)	47 (100.0%)	6 (12.8%)	23 (48.9%)	0 (0.0%)	0 (0.0%)	16 (34.0%)	2 (4.3%)	47 (100.0%)
	情報サービス業	10 (17.2%)	20 (34.5%)	1 (1.7%)	0 (0.0%)	24 (41.4%)	3 (5.2%)	58 (100.0%)	9 (15.5%)	20 (34.5%)	1 (1.7%)	0 (0.0%)	25 (43.1%)	3 (5.2%)	58 (100.0%)
	医療・福祉	14 (12.8%)	39 (35.8%)	1 (0.9%)	1 (0.9%)	43 (39.4%)	11 (10.1%)	109 (100.0%)	13 (11.9%)	33 (30.3%)	3 (2.8%)	0 (0.0%)	47 (43.1%)	13 (11.9%)	109 (100.0%)
	サービス業	14 (11.7%)	40 (33.3%)	5 (4.2%)	1 (0.8%)	50 (41.7%)	10 (8.3%)	120 (100.0%)	14 (11.7%)	36 (30.0%)	3 (2.5%)	1 (0.8%)	56 (46.7%)	10 (8.3%)	120 (100.0%)
	その他	10 (16.1%)	21 (33.9%)	0 (0.0%)	0 (0.0%)	27 (43.5%)	4 (6.5%)	62 (100.0%)	11 (17.7%)	20 (32.3%)	0 (0.0%)	0 (0.0%)	27 (43.5%)	4 (6.5%)	62 (100.0%)

2. 働く人による図書館活用の傾向

役立った経験×業種×役立った事柄

		ビジネス	起業・創業	就職活動	学校の宿題やレポート	学校受験対策	資格取得	語学学習	介護	子育て	趣味	ボランティア活動	防災や防犯	移住	法的問題の解決	病気や健康づくり	その他	無回答	計
	公務員	39 (45.9%)	0 (0.0%)	4 (4.7%)	12 (14.1%)	3 (3.5%)	8 (9.4%)	7 (8.2%)	2 (2.4%)	13 (15.3%)	45 (52.9%)	3 (3.5%)	4 (4.7%)	0 (0.0%)	3 (3.5%)	13 (15.3%)	6 (7.1%)	0 (0.0%)	162 (－)
業種	農業	2 (40.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (20.0%)	2 (40.0%)	0 (0.0%)	2 (40.0%)	0 (0.0%)	1 (20.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	10 (－)
	林業	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 (－)
	漁業	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (200.0%)
	鉱業	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 ---	0 (－)
	建設業	10 (62.5%)	2 (12.5%)	0 (0.0%)	1 (6.3%)	0 (0.0%)	4 (25.0%)	0 (0.0%)	0 (0.0%)	4 (25.0%)	11 (68.8%)	0 (0.0%)	3 (18.8%)	0 (0.0%)	1 (6.3%)	2 (12.5%)	0 (0.0%)	0 (0.0%)	38 (－)
	製造業	16 (59.3%)	1 (3.7%)	1 (3.7%)	3 (11.1%)	0 (0.0%)	2 (7.4%)	1 (3.7%)	1 (3.7%)	3 (11.1%)	17 (63.0%)	0 (0.0%)	1 (3.7%)	1 (3.7%)	0 (0.0%)	7 (25.9%)	0 (0.0%)	0 (0.0%)	54 (－)
	運輸業	2 (66.7%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	1 (33.3%)	1 (33.3%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	1 (33.3%)	1 (33.3%)	1 (33.3%)	0 (0.0%)	10 (－)
	卸売業	5 (50.0%)	0 (0.0%)	1 (10.0%)	1 (10.0%)	0 (0.0%)	0 (0.0%)	1 (10.0%)	2 (20.0%)	2 (20.0%)	6 (60.0%)	0 (0.0%)	2 (20.0%)	0 (0.0%)	0 (0.0%)	2 (20.0%)	2 (20.0%)	0 (0.0%)	24 (－)
	小売業	17 (44.7%)	3 (7.9%)	1 (2.6%)	5 (13.2%)	0 (0.0%)	2 (5.3%)	2 (5.3%)	4 (10.5%)	6 (15.8%)	23 (60.5%)	1 (2.6%)	3 (7.9%)	0 (0.0%)	5 (13.2%)	13 (34.2%)	0 (0.0%)	0 (0.0%)	85 (－)
	不動産業	1 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (25.0%)	0 (0.0%)	1 (25.0%)	3 (75.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	2 (50.0%)	0 (0.0%)	0 (0.0%)	8 (－)
	飲食業	5 (41.7%)	0 (0.0%)	1 (8.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (8.3%)	3 (25.0%)	8 (66.7%)	0 (0.0%)	1 (8.3%)	0 (0.0%)	1 (8.3%)	3 (25.0%)	1 (8.3%)	0 (0.0%)	24 (－)
	宿泊業	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	1 (33.3%)	2 (66.7%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	1 (33.3%)	0 (0.0%)	0 (0.0%)	7 (－)
	教育・学習支援業	12 (42.9%)	0 (0.0%)	1 (3.6%)	5 (17.9%)	2 (7.1%)	3 (10.7%)	4 (14.3%)	0 (0.0%)	10 (35.7%)	15 (53.6%)	0 (0.0%)	3 (10.7%)	0 (0.0%)	1 (3.6%)	8 (28.6%)	1 (3.6%)	0 (0.0%)	65 (－)
	情報サービス業	25 (67.6%)	2 (5.4%)	2 (5.4%)	6 (16.2%)	1 (2.7%)	4 (10.8%)	4 (10.8%)	2 (5.4%)	8 (21.6%)	17 (45.9%)	1 (2.7%)	4 (10.8%)	1 (2.7%)	5 (13.5%)	8 (21.6%)	2 (5.4%)	1 (2.7%)	93 (－)
	医療・福祉	22 (30.6%)	1 (1.4%)	2 (2.8%)	17 (23.6%)	3 (4.2%)	7 (9.7%)	8 (11.1%)	8 (11.1%)	15 (20.8%)	40 (55.6%)	2 (2.8%)	7 (9.7%)	0 (0.0%)	2 (2.8%)	22 (30.6%)	1 (1.4%)	0 (0.0%)	157 (－)
	サービス業	34 (50.7%)	3 (4.5%)	2 (3.0%)	10 (14.9%)	1 (1.5%)	7 (10.4%)	4 (6.0%)	3 (4.5%)	10 (14.9%)	33 (49.3%)	0 (0.0%)	5 (7.5%)	1 (1.5%)	6 (9.0%)	16 (23.9%)	4 (6.0%)	1 (1.5%)	140 (－)
	その他	16 (43.2%)	2 (5.4%)	4 (10.8%)	5 (13.5%)	2 (5.4%)	4 (10.8%)	4 (10.8%)	1 (2.7%)	9 (24.3%)	18 (48.6%)	1 (2.7%)	3 (8.1%)	0 (0.0%)	3 (8.1%)	9 (24.3%)	6 (16.2%)	0 (0.0%)	87 (－)

3．働く人にとって価値ある図書館の方向性

業種×期待度

①本や雑誌の品ぞろえ / ②特にビジネスや就職活動に役立つ本や雑誌の品ぞろえ

		①大いに期待する	①まああ期待する	①あまり期待しない	①期待しない	①わからない	①無回答	①計	②大いに期待する	②まああ期待する	②あまり期待しない	②期待しない	②わからない	②無回答	②計
	公務員	100 (80.0%)	17 (13.6%)	0 (0.0%)	0 (0.0%)	5 (4.0%)	3 (2.4%)	125 (100.0%)	64 (51.2%)	31 (24.8%)	8 (6.4%)	4 (3.2%)	12 (9.6%)	6 (4.8%)	125 (100.0%)
業種	農業	8 (88.9%)	1 (11.1%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	9 (100.0%)	6 (66.7%)	1 (11.1%)	0 (0.0%)	1 (11.1%)	0 (0.0%)	1 (11.1%)	9 (100.0%)
	林業	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	漁業	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	鉱業	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	建設業	22 (68.8%)	7 (21.9%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (9.4%)	32 (100.0%)	15 (46.9%)	7 (21.9%)	4 (12.5%)	0 (0.0%)	1 (3.1%)	5 (15.6%)	32 (100.0%)
	製造業	42 (72.4%)	11 (19.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (8.6%)	58 (100.0%)	31 (53.4%)	15 (25.9%)	2 (3.4%)	0 (0.0%)	4 (6.9%)	6 (10.3%)	58 (100.0%)
	運輸業	10 (76.9%)	3 (23.1%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	13 (100.0%)	6 (46.2%)	6 (46.2%)	0 (0.0%)	1 (7.7%)	0 (0.0%)	0 (0.0%)	13 (100.0%)
	卸売業	12 (66.7%)	3 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	3 (16.7%)	18 (100.0%)	9 (50.0%)	4 (22.2%)	0 (0.0%)	0 (0.0%)	1 (5.6%)	4 (22.2%)	18 (100.0%)
	小売業	48 (75.0%)	12 (18.8%)	1 (1.6%)	0 (0.0%)	3 (4.7%)	0 (0.0%)	64 (100.0%)	30 (46.9%)	15 (23.4%)	6 (9.4%)	0 (0.0%)	9 (14.1%)	4 (6.3%)	64 (100.0%)
	不動産業	4 (80.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)	3 (60.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
	飲食業	14 (70.0%)	5 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (5.0%)	20 (100.0%)	5 (25.0%)	8 (40.0%)	4 (20.0%)	0 (0.0%)	0 (0.0%)	3 (15.0%)	20 (100.0%)
	宿泊業	3 (75.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)	1 (25.0%)	3 (75.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)
	教育・学習支援業	34 (72.3%)	12 (25.5%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (2.1%)	47 (100.0%)	21 (44.7%)	18 (38.3%)	4 (8.5%)	1 (2.1%)	2 (4.3%)	1 (2.1%)	47 (100.0%)
	情報サービス業	45 (77.6%)	7 (12.1%)	0 (0.0%)	0 (0.0%)	3 (5.2%)	3 (5.2%)	58 (100.0%)	29 (50.0%)	18 (31.0%)	3 (5.2%)	0 (0.0%)	5 (8.6%)	3 (5.2%)	58 (100.0%)
	医療・福祉	82 (75.2%)	20 (18.3%)	0 (0.0%)	0 (0.0%)	2 (1.8%)	5 (4.6%)	109 (100.0%)	49 (45.0%)	38 (34.9%)	7 (6.4%)	1 (0.9%)	7 (6.4%)	7 (6.4%)	109 (100.0%)
	サービス業	93 (77.5%)	19 (15.8%)	1 (0.8%)	0 (0.0%)	3 (2.5%)	4 (3.3%)	120 (100.0%)	62 (51.7%)	33 (27.5%)	4 (3.3%)	0 (0.0%)	10 (8.3%)	11 (9.2%)	120 (100.0%)
	その他	48 (77.4%)	9 (14.5%)	1 (1.6%)	1 (1.6%)	1 (1.6%)	2 (3.2%)	62 (100.0%)	33 (53.2%)	12 (19.4%)	7 (11.3%)	2 (3.2%)	7 (11.3%)	1 (1.6%)	62 (100.0%)

業種×期待度

③特に健康づくりや防災などについての本や雑誌の品ぞろえ

	大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
公務員	67 (53.6%)	36 (28.8%)	6 (4.8%)	1 (0.8%)	9 (7.2%)	6 (4.8%)	125 (100.0%)
農業	6 (66.7%)	2 (22.2%)	1 (11.1%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	9 (100.0%)
林業	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
漁業	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
鉱業	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
建設業	16 (50.0%)	7 (21.9%)	3 (9.4%)	0 (0.0%)	2 (6.3%)	4 (12.5%)	32 (100.0%)
製造業	24 (41.4%)	20 (34.5%)	3 (5.2%)	0 (0.0%)	7 (12.1%)	4 (6.9%)	58 (100.0%)
運輸業	7 (53.8%)	5 (38.5%)	0 (0.0%)	1 (7.7%)	0 (0.0%)	0 (0.0%)	13 (100.0%)
卸売業	8 (44.4%)	4 (22.2%)	1 (5.6%)	0 (0.0%)	1 (5.6%)	4 (22.2%)	18 (100.0%)
小売業	31 (48.4%)	18 (28.1%)	2 (3.1%)	0 (0.0%)	10 (15.6%)	3 (4.7%)	64 (100.0%)
不動産業	3 (60.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
飲食業	9 (45.0%)	4 (20.0%)	4 (20.0%)	0 (0.0%)	0 (0.0%)	3 (15.0%)	20 (100.0%)
宿泊業	3 (75.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)
教育・学習支援業	30 (63.8%)	13 (27.7%)	1 (2.1%)	1 (2.1%)	2 (4.3%)	0 (0.0%)	47 (100.0%)
情報サービス業	22 (37.9%)	21 (36.2%)	6 (10.3%)	0 (0.0%)	5 (8.6%)	4 (6.9%)	58 (100.0%)
医療・福祉	55 (50.5%)	34 (31.2%)	4 (3.7%)	1 (0.9%)	7 (6.4%)	8 (7.3%)	109 (100.0%)
サービス業	62 (51.7%)	32 (26.7%)	6 (5.0%)	1 (0.8%)	8 (6.7%)	11 (9.2%)	120 (100.0%)
その他	28 (45.2%)	20 (32.3%)	3 (4.8%)	3 (4.8%)	6 (9.7%)	2 (3.2%)	62 (100.0%)

（業種：農業〜その他）

④特に資格取得や学び直しに役立つ本や雑誌の品ぞろえ

	大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
公務員	65 (52.0%)	35 (28.0%)	9 (7.2%)	0 (0.0%)	10 (8.0%)	6 (4.8%)	125 (100.0%)
農業	4 (44.4%)	4 (44.4%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	9 (100.0%)
林業	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
漁業	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
鉱業	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
建設業	14 (43.8%)	11 (34.4%)	2 (6.3%)	0 (0.0%)	2 (6.3%)	3 (9.4%)	32 (100.0%)
製造業	24 (41.4%)	21 (36.2%)	4 (6.9%)	0 (0.0%)	5 (8.6%)	4 (6.9%)	58 (100.0%)
運輸業	7 (53.8%)	4 (30.8%)	0 (0.0%)	1 (7.7%)	1 (7.7%)	0 (0.0%)	13 (100.0%)
卸売業	7 (38.9%)	6 (33.3%)	0 (0.0%)	0 (0.0%)	1 (5.6%)	4 (22.2%)	18 (100.0%)
小売業	30 (46.9%)	17 (26.6%)	4 (6.3%)	0 (0.0%)	9 (14.1%)	4 (6.3%)	64 (100.0%)
不動産業	3 (60.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
飲食業	6 (30.0%)	7 (35.0%)	4 (20.0%)	0 (0.0%)	0 (0.0%)	3 (15.0%)	20 (100.0%)
宿泊業	3 (75.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)
教育・学習支援業	26 (55.3%)	16 (34.0%)	2 (4.3%)	0 (0.0%)	2 (4.3%)	1 (2.1%)	47 (100.0%)
情報サービス業	22 (37.9%)	23 (39.7%)	4 (6.9%)	0 (0.0%)	5 (8.6%)	4 (6.9%)	58 (100.0%)
医療・福祉	57 (52.3%)	32 (29.4%)	4 (3.7%)	0 (0.0%)	9 (8.3%)	7 (6.4%)	109 (100.0%)
サービス業	61 (50.8%)	31 (25.8%)	8 (6.7%)	0 (0.0%)	9 (7.5%)	11 (9.2%)	120 (100.0%)
その他	28 (45.2%)	21 (33.9%)	3 (4.8%)	1 (1.6%)	7 (11.3%)	2 (3.2%)	62 (100.0%)

業種×期待度

⑤電子図書館の品ぞろえ

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
公務員		43 (34.4%)	40 (32.0%)	13 (10.4%)	1 (0.8%)	21 (16.8%)	7 (5.6%)	125 (100.0%)
業種	農業	6 (66.7%)	2 (22.2%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	0 (0.0%)	9 (100.0%)
	林業	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	鉱業	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	建設業	14 (43.8%)	7 (21.9%)	2 (6.3%)	2 (6.3%)	4 (12.5%)	3 (9.4%)	32 (100.0%)
	製造業	17 (29.3%)	20 (34.5%)	5 (8.6%)	0 (0.0%)	11 (19.0%)	5 (8.6%)	58 (100.0%)
	運輸業	7 (53.8%)	3 (23.1%)	0 (0.0%)	2 (15.4%)	1 (7.7%)	0 (0.0%)	13 (100.0%)
	卸売業	5 (27.8%)	7 (38.9%)	1 (5.6%)	0 (0.0%)	1 (5.6%)	4 (22.2%)	18 (100.0%)
	小売業	15 (23.4%)	17 (26.6%)	10 (15.6%)	0 (0.0%)	18 (28.1%)	4 (6.3%)	64 (100.0%)
	不動産業	2 (40.0%)	1 (20.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
	飲食業	5 (25.0%)	6 (30.0%)	1 (5.0%)	1 (5.0%)	5 (25.0%)	2 (10.0%)	20 (100.0%)
	宿泊業	1 (25.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	1 (25.0%)	1 (25.0%)	4 (100.0%)
	教育・学習支援業	15 (31.9%)	18 (38.3%)	4 (8.5%)	3 (6.4%)	6 (12.8%)	1 (2.1%)	47 (100.0%)
	情報サービス業	19 (32.8%)	18 (31.0%)	5 (8.6%)	2 (3.4%)	10 (17.2%)	4 (6.9%)	58 (100.0%)
	医療・福祉	32 (29.4%)	41 (37.6%)	9 (8.3%)	1 (0.9%)	17 (15.6%)	9 (8.3%)	109 (100.0%)
	サービス業	41 (34.2%)	30 (25.0%)	15 (12.5%)	2 (1.7%)	20 (16.7%)	12 (10.0%)	120 (100.0%)
	その他	20 (32.3%)	19 (30.6%)	8 (12.9%)	1 (1.6%)	12 (19.4%)	2 (3.2%)	62 (100.0%)

⑥図書館の利用方法を学ぶ機会

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
公務員		31 (24.8%)	46 (36.8%)	15 (12.0%)	2 (1.6%)	22 (17.6%)	9 (7.2%)	125 (100.0%)
業種	農業	5 (55.6%)	2 (22.2%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	1 (11.1%)	9 (100.0%)
	林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	鉱業	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	建設業	7 (21.9%)	10 (31.3%)	4 (12.5%)	1 (3.1%)	6 (18.8%)	4 (12.5%)	32 (100.0%)
	製造業	11 (19.0%)	22 (37.9%)	12 (20.7%)	0 (0.0%)	8 (13.8%)	5 (8.6%)	58 (100.0%)
	運輸業	6 (46.2%)	3 (23.1%)	1 (7.7%)	2 (15.4%)	1 (7.7%)	0 (0.0%)	13 (100.0%)
	卸売業	3 (16.7%)	8 (44.4%)	2 (11.1%)	0 (0.0%)	2 (11.1%)	3 (16.7%)	18 (100.0%)
	小売業	17 (26.6%)	21 (32.8%)	7 (10.9%)	2 (3.1%)	13 (20.3%)	4 (6.3%)	64 (100.0%)
	不動産業	2 (40.0%)	2 (40.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
	飲食業	6 (30.0%)	6 (30.0%)	1 (5.0%)	1 (5.0%)	1 (5.0%)	5 (25.0%)	20 (100.0%)
	宿泊業	2 (50.0%)	1 (25.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)
	教育・学習支援業	16 (34.0%)	18 (38.3%)	8 (17.0%)	2 (4.3%)	2 (4.3%)	1 (2.1%)	47 (100.0%)
	情報サービス業	12 (20.7%)	21 (36.2%)	7 (12.1%)	3 (5.2%)	11 (19.0%)	4 (6.9%)	58 (100.0%)
	医療・福祉	26 (23.9%)	37 (33.9%)	14 (12.8%)	4 (3.7%)	18 (16.5%)	10 (9.2%)	109 (100.0%)
	サービス業	37 (30.8%)	36 (30.0%)	17 (14.2%)	1 (0.8%)	18 (15.0%)	11 (9.2%)	120 (100.0%)
	その他	20 (32.3%)	20 (32.3%)	8 (12.9%)	1 (1.6%)	12 (19.4%)	1 (1.6%)	62 (100.0%)

業種×期待度

⑦さまざまなセミナーや相談会で学ぶ機会

業種	大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
公務員	42 (33.6%)	43 (34.4%)	13 (10.4%)	1 (0.8%)	21 (16.8%)	5 (4.0%)	125 (100.0%)
農業	5 (55.6%)	2 (22.2%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	1 (11.1%)	9 (100.0%)
林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
鉱業	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
建設業	10 (31.3%)	12 (37.5%)	2 (6.3%)	0 (0.0%)	4 (12.5%)	4 (12.5%)	32 (100.0%)
製造業	14 (24.1%)	18 (31.0%)	8 (13.8%)	1 (1.7%)	12 (20.7%)	5 (8.6%)	58 (100.0%)
運輸業	4 (30.8%)	5 (38.5%)	2 (15.4%)	1 (7.7%)	1 (7.7%)	0 (0.0%)	13 (100.0%)
卸売業	4 (22.2%)	8 (44.4%)	1 (5.6%)	0 (0.0%)	2 (11.1%)	3 (16.7%)	18 (100.0%)
小売業	23 (35.9%)	17 (26.6%)	5 (7.8%)	1 (1.6%)	16 (25.0%)	2 (3.1%)	64 (100.0%)
不動産業	3 (60.0%)	1 (20.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
飲食業	8 (40.0%)	3 (15.0%)	2 (10.0%)	1 (5.0%)	3 (15.0%)	3 (15.0%)	20 (100.0%)
宿泊業	2 (50.0%)	2 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)
教育・学習支援業	16 (34.0%)	23 (48.9%)	4 (8.5%)	0 (0.0%)	2 (4.3%)	2 (4.3%)	47 (100.0%)
情報サービス業	14 (24.1%)	24 (41.4%)	6 (10.3%)	3 (5.2%)	7 (12.1%)	4 (6.9%)	58 (100.0%)
医療・福祉	36 (33.0%)	40 (36.7%)	10 (9.2%)	2 (1.8%)	13 (11.9%)	8 (7.3%)	109 (100.0%)
サービス業	41 (34.2%)	37 (30.8%)	10 (8.3%)	3 (2.5%)	18 (15.0%)	11 (9.2%)	120 (100.0%)
その他	23 (37.1%)	21 (33.9%)	3 (4.8%)	2 (3.2%)	12 (19.4%)	1 (1.6%)	62 (100.0%)

⑧新しいコミュニケーションツールを活用した調べものの相談

業種	大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
公務員	44 (35.2%)	38 (30.4%)	15 (12.0%)	2 (1.6%)	19 (15.2%)	7 (5.6%)	125 (100.0%)
農業	3 (33.3%)	4 (44.4%)	0 (0.0%)	0 (0.0%)	1 (11.1%)	1 (11.1%)	9 (100.0%)
林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
漁業	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
鉱業	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
建設業	13 (40.6%)	10 (31.3%)	1 (3.1%)	1 (3.1%)	4 (12.5%)	3 (9.4%)	32 (100.0%)
製造業	16 (27.6%)	21 (36.2%)	8 (13.8%)	1 (1.7%)	7 (12.1%)	5 (8.6%)	58 (100.0%)
運輸業	3 (23.1%)	6 (46.2%)	2 (15.4%)	1 (7.7%)	1 (7.7%)	0 (0.0%)	13 (100.0%)
卸売業	5 (27.8%)	5 (27.8%)	1 (5.6%)	0 (0.0%)	3 (16.7%)	4 (22.2%)	18 (100.0%)
小売業	20 (31.3%)	18 (28.1%)	6 (9.4%)	1 (1.6%)	15 (23.4%)	4 (6.3%)	64 (100.0%)
不動産業	2 (40.0%)	2 (40.0%)	1 (20.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
飲食業	6 (30.0%)	4 (20.0%)	1 (5.0%)	1 (5.0%)	4 (20.0%)	4 (20.0%)	20 (100.0%)
宿泊業	1 (25.0%)	2 (50.0%)	1 (25.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)
教育・学習支援業	17 (36.2%)	22 (46.8%)	3 (6.4%)	2 (4.3%)	2 (4.3%)	1 (2.1%)	47 (100.0%)
情報サービス業	14 (24.1%)	22 (37.9%)	9 (15.5%)	3 (5.2%)	7 (12.1%)	3 (5.2%)	58 (100.0%)
医療・福祉	34 (31.2%)	43 (39.4%)	7 (6.4%)	1 (0.9%)	15 (13.8%)	9 (8.3%)	109 (100.0%)
サービス業	39 (32.5%)	38 (31.7%)	13 (10.8%)	1 (0.8%)	16 (13.3%)	13 (10.8%)	120 (100.0%)
その他	23 (37.1%)	19 (30.6%)	6 (9.7%)	2 (3.2%)	10 (16.1%)	2 (3.2%)	62 (100.0%)

業種×期待度
⑨調べものに対応する職員の専門性の向上

		大いに期待する	まあまあ期待する	あまり期待しない	期待しない	わからない	無回答	計
公務員		48 (38.4%)	46 (36.8%)	10 (8.0%)	1 (0.8%)	14 (11.2%)	6 (4.8%)	125 (100.0%)
業種	農業	7 (77.8%)	2 (22.2%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	9 (100.0%)
	林業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	漁業	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	1 (100.0%)
	鉱業	0 (0.0%)	0 (0.0%)	1 (100.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (100.0%)
	建設業	15 (46.9%)	9 (28.1%)	2 (6.3%)	1 (3.1%)	2 (6.3%)	3 (9.4%)	32 (100.0%)
	製造業	21 (36.2%)	20 (34.5%)	5 (8.6%)	0 (0.0%)	7 (12.1%)	5 (8.6%)	58 (100.0%)
	運輸業	6 (46.2%)	4 (30.8%)	2 (15.4%)	1 (7.7%)	0 (0.0%)	0 (0.0%)	13 (100.0%)
	卸売業	3 (16.7%)	6 (33.3%)	1 (5.6%)	0 (0.0%)	4 (22.2%)	4 (22.2%)	18 (100.0%)
	小売業	25 (39.1%)	19 (29.7%)	6 (9.4%)	0 (0.0%)	12 (18.8%)	2 (3.1%)	64 (100.0%)
	不動産業	3 (60.0%)	2 (40.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	5 (100.0%)
	飲食業	6 (30.0%)	6 (30.0%)	1 (5.0%)	1 (5.0%)	2 (10.0%)	4 (20.0%)	20 (100.0%)
	宿泊業	1 (25.0%)	3 (75.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	4 (100.0%)
	教育・学習支援業	28 (59.6%)	14 (29.8%)	1 (2.1%)	1 (2.1%)	2 (4.3%)	1 (2.1%)	47 (100.0%)
	情報サービス業	25 (43.1%)	16 (27.6%)	3 (5.2%)	3 (5.2%)	8 (13.8%)	3 (5.2%)	58 (100.0%)
	医療・福祉	46 (42.2%)	43 (39.4%)	3 (2.8%)	1 (0.9%)	6 (5.5%)	10 (9.2%)	109 (100.0%)
	サービス業	53 (44.2%)	34 (28.3%)	11 (9.2%)	0 (0.0%)	13 (10.8%)	9 (7.5%)	120 (100.0%)
	その他	33 (53.2%)	16 (25.8%)	4 (6.5%)	1 (1.6%)	5 (8.1%)	3 (4.8%)	62 (100.0%)